

HIDALGO COUNTY BAIL BOND BOARD

INSTRUCTIONS FOR FILING A SWORN COMPLAINT

- Attached is the form approved for making a complaint against a bondsman or bonding company. Please fill form out with as much detail as possible.
- The complaint can be submitted in either following manner:
 - In person
or by mail: Judge Israel Ramon, Jr.
430th District Court
111 S. 9th Street
Edinburg, Texas 78539
 - By fax: (956) 381-0477
Attn: Judge Israel Ramon, Jr.
 - Email: israel.ramon@co.hidalgo.tx.us
- Your complaint must be sworn and notarized.

PLEASE BE ADVISED, ANY FALSE STATEMENTS CAN LEAD TO CRIMINAL PROSECUTION.

- All complaints will be handled in accordance with the Subchapter F - Enforcement Provision, Section 1704.251 of the Texas Occupations Code. INVESTIGATION.
 - (a) A board, on its own motion, may investigate an action of or a record maintained by a license holder that relates to a complaint that the license holder has violated this chapter.
 - (b) A board shall investigate an action of or a record maintained by a license holder if:
 - (1) The board receives a sworn complaint providing reasonable cause to believe that a violation of Chapter 1704 has occurred; or
 - (2) A court requests an investigation.
- Your complaint will start the review process. Please provide any additional information, documents or evidence that you believe may be relevant to your complaint. Also, please provide any sworn witness report and/or statement with your complaint.

- Once you have turned in your sworn complaint, it will be forwarded to the Hidalgo County Bail Bond Board members who will determine whether the complaint will be scheduled for a hearing. Should a hearing be granted, all parties involved will be notified of same within 7 days of hearing. If you have any questions, please contact Judge Israel Ramon, Jr., 430th District Court at (956) 381-0477.
- Any other response and/or notice will be sent via regular mail or certified mail or email (should an email address be provided) within 90 days of receipt of complaint.
- The rules and regulations for bondsman are available on the Hidalgo County website www.co.hidalgo.tx.us, County Departments, County Treasurer, and then selecting Bail Bond Board.

